

SUNWAY GROUP

ACCELERATING SUPPLIER INVOICE PROCESSING WITH CLOUD-BASED ACCOUNTS PAYABLE AUTOMATION

BACKGROUND

Sunway Group, one of Malaysia's largest conglomerates with core interests in real estate, construction, education and healthcare decided to automate its accounts payable (AP) process.

"We had been using conventional invoice processing method to conduct critical AP tasks like data entry and approval. With the increase in invoice volumes resulting from business expansion, we foresaw the opportunities and benefits of AP automation."

Project Committee | Sunway IT Shared Services

SOLUTION

In an effort to eliminate paper invoices and automate approval workflow for faster delivery and greater efficiency, Sunway turned to Esker to enhance its AP process.

One of the key features for Sunway is Esker's self-service portal, which brings new levels of efficiency to Sunway Finance Shared Services' AP department. It reduces the number of daily invoice status inquiries leading to savings in time and cost. Sunway is also leveraging Esker's collaborative and customisable dashboards, which provide them with real-time data for monitoring purposes.

Sunway managers particularly appreciate Esker's mobile approval application, Esker Anywhere™ which has further enhanced invoice processing efficiency with on-the-go approval.





"We encourage our vendors to submit their invoices directly and electronically on our supplier portal. It has helped us significantly cut down on paper handling and improve the efficiency of invoice flow and payment processing."

Project Committee | Sunway Finance Shared Services

BENEFITS

In less than 12 months post-implementation, Sunway has seen a number of benefits, including:



Faster processing time and increased efficiency after eliminating manual data entry.



Increased AP team efficiency with 50% of invoices submitted electronically via Esker's supplier portal.



Improved productivity leading to invoice processing time being cut in half.



Convenient approval process thanks to the mobile invoice approval application Esker Anywhere.



Enhanced visibility on important invoice information with Esker's customisable dashboards.

ABOUT SUNWAY GROUP

Established in 1974, Sunway Group is one of Malaysia's largest conglomerates with core interests in real estate, construction, education and healthcare, with a combined market capitalisation of RM15 billion, a 15,000-strong employee base and 12 business divisions across 50 locations worldwide.

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