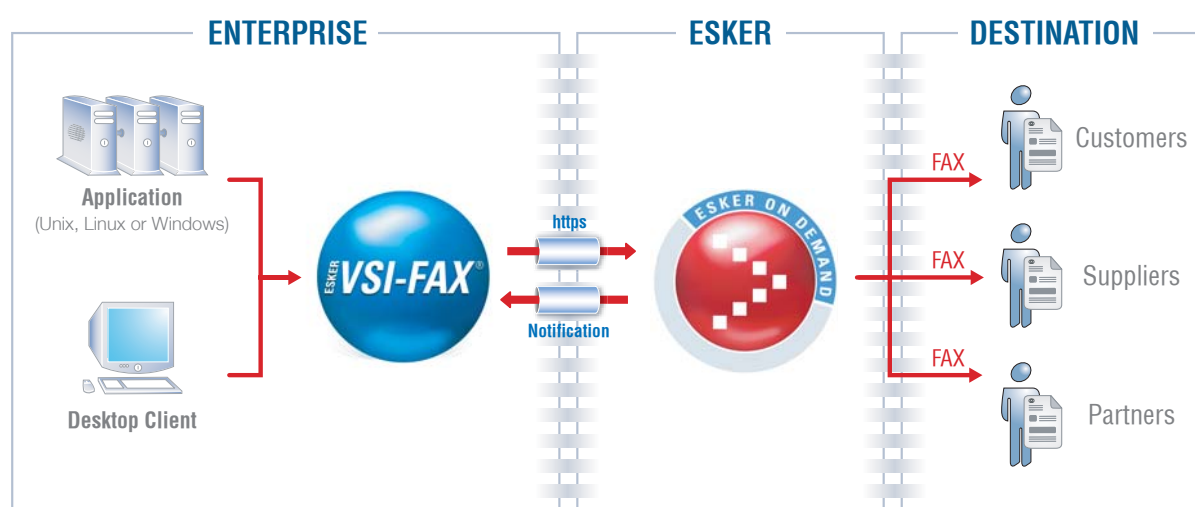


ESKER VSI-FAX® 6.0

Fax on Demand: Ensuring Business Continuity

Fax on Demand service solution automatically faxes business documents directly from your enterprise and desktop applications through Esker Outsourced Fax Service offering a highly efficient and cost-effective fax solution. With Fax on Demand you can eliminate fax machines, fax boards, equipment maintenance, dedicated fax lines, and telephony charges. Faxing directly from business applications is as simple for users as printing a document or sending an email. Fax on Demand is part of the Esker on Demand delivery services.



Automated, integrated, and simplified

- **Flexible faxing capacity** is available as required, providing a robust solution that can be implemented for individuals, departments, divisions, or entire enterprises. On demand faxing has no traffic restrictions. Peak faxing such as end-of-month invoice batches are easily handled. Tracking fax costs is much easier; no more wading through monthly telecom bills to find fax costs.
- **Simplify your infrastructure** by eliminating telephony investments:
 - No PBX upgrades
 - No additional dedicated telephone lines
 - No fax boards or modems
 - No maintenance costs
- **24/7 monitoring** with multiple redundant backup systems to minimise the possibility of downtime or delivery failures
- **Seamless integration** with existing desktop and enterprise applications ensures that Fax on Demand is easy to implement and easy to use. Fax on Demand is quickly installed with no custom programming, no disruption of existing

business processes, and no changes to existing file formats. Fax on Demand provides sent status within existing applications, so you always know if a fax has arrived.

Maximise flexibility with VSI-FAX

VSI-FAX offers many added-value features that make faxing business documents a highly efficient and effective business process.

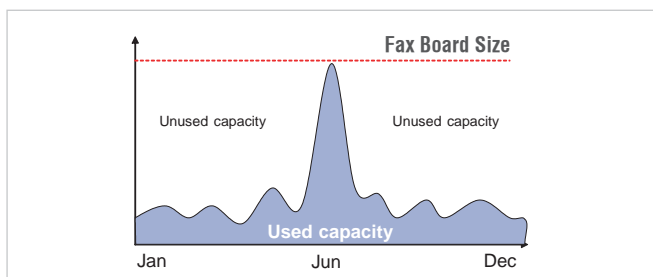
VSI-FAX features include:

- **Direct integration** into your information infrastructure (runs on Unix, Linux or Windows servers)
- **Fax-enables any application** with complete Integrator's Toolkit
- **Native file imaging** including .txt, .pcl, .pdf, .doc, .xls, .ppt, .rtf and PostScript
- **Automated document delivery** using pre-defined routing rules, through local fax boards or Fax on Demand

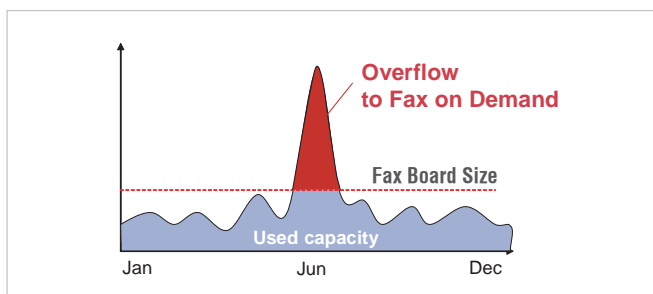
Overflow to Fax on Demand

With Fax on Demand, you can distribute fax loads among local fax boards or Fax on Demand Services.

This feature allows you to select a **smaller fax board** and offers **better handling of fax peaks** and **un-planned fax-mailings**.



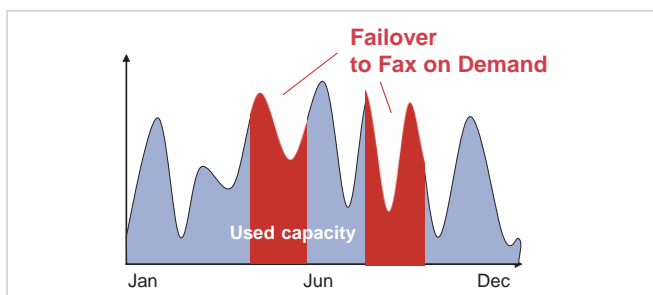
Fax hardware load with peak traffic



Fax hardware load with peak traffic overflow to Fax on Demand

Failover to Fax on Demand

With Esker VSI-FAX you can failover on Fax on Demand Services if local fax boards are not responding, ensuring fax distribution continuity.



Fax hardware load with peak traffic overflow to Fax on Demand

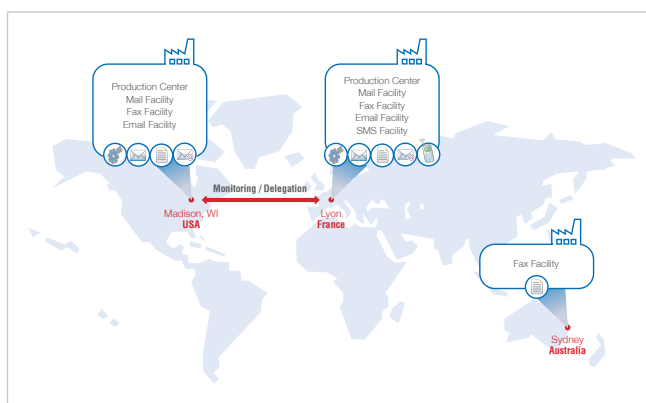
Fax on Demand costs less

Flexible pay-as-you-go payment options allow you to only pay for what you use on a per fax basis, providing complete cost predictability and control. Whatever capacity you require and no matter how you calculate the costs and savings, Fax on Demand always works out to be less expensive than internal faxing.

- **Enable automated faxing** directly from enterprise applications - as easily as printing documents or sending email
- **Eliminate workflow interruptions and manual handling costs** associated with manual printing, faxing, and waiting for confirmation
- **Equipment purchase** (printers, fax machines, fax boards) and maintenance costs, as well as ongoing materials costs of ink and paper, are reduced significantly
- **Telephony costs** for line installation and rental, and ongoing costs of fax calls are eliminated
- **There is no need to pay for unused extra peak capacity** from the addition of dedicated fax lines and more equipment
- **There are no internal maintenance costs** and no external maintenance fees

Esker on Demand: A reliable network

Fax on Demand is part of Esker's network of On Demand Centers. With 3 major server and production facilities, Esker on Demand offers secure, reliable, and cost-effective outsourced services.



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